
THIRTY (30) YEAR SUSPENSION SYSTEM LIMITED WARRANTY
CIPRIANI PROFILATI SB C S.R.L.
MX24/MX15 TEETANIUM SYSTEM

Effective as of September 1st, 2025

PRODUCTS: MX24/MX15 Suspended Ceiling Systems (the “Products”)

MANUFACTURER: Cipriani Profilati SB C S.R.L. (the “Manufacturer”)

WHAT IS COVERED: Manufacturer hereby warrants and guarantees to Direct Purchasers (as defined below) that (a) the Products shall remain mechanically serviceable for 30 years from the date of installation; and (b) when installed and used under normal conditions, the Products will not incur 50% red rust (as defined by the ASTM B117 test procedures in effect at the time of installation) (collectively, the “Limited Warranty”).

For the purpose of this guarantee, “mechanically serviceable” means the continuance of the Products to perform in the manner to which they were designed when installed in compliance with the terms in this Limited Warranty.

WHO IS COVERED: For the avoidance of doubt, the Limited Warranty shall only apply to persons or entities who purchase original Products directly from Manufacturer’s affiliate, CIPRIANI USA, Inc. (“Direct Purchasers”), and not purchasers of Products from Direct Purchasers or third parties.

WHAT IS NOT COVERED: The Limited Warranty does not cover any damage or loss due to the failure to follow the terms and conditions of this Limited Warranty, as well as any (a) damage resulting from improper material handling and storage; (b) damage that may occur from vibrations, fire, water, moisture, freezing temperature, chemical fumes, wind or accident; (c) rusting that occurs from building leaks or condensation; or (d) damage caused by the negligence or other conduct of any third party.

CIPRIANI PROFILATI SB s.r.l.

Company Headquarters: Piazza Luigi di Savoia, 22 – 20124 Milano (MI) – Italy
Operating and Administrative Headquarter: Via Pineta, 31 – 38068 Rovereto (TN) – Italy
VAT Number: IT01173470228

Tel: +39 0464 020377 – Fax: +39 0464 020385 – Web: www.ciprianiprofilati.it – E-mail: export@ciprianiprofilati.it

Manufacturer makes no representations or warranties that the Products or any components thereof, including any coating materials, comply with building codes, zoning regulations or ordinances, architectural or building specifications, or other legal, contractual, or other requirements applicable to Customer's intended use of the Products ("Customer Requirements"). Customer shall be solely responsible for ensuring that the Products comply with the Customer Requirements prior to purchase, installation, or use. Manufacturer shall not be liable for any loss, damage, cost, or expense arising from the Products' failure to comply with the Customer Requirements, including but not limited to fines, penalties, delays, or remedial work.

MANUFACTURER, DISCLAIMS ALL OTHER WARRANTIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT.

CONDITIONS OF THE LIMITED WARRANTY: The Limited Warranty shall only apply if all of the following conditions are satisfied:

A. Products must be installed in accordance with the recommended procedures and standards defined by Manufacturer, which are based on ASTM C636 Standard Practice for Installation of Metal Ceiling Suspension System for Acoustical Tile and Lay-In Panels.

B. Site conditions must not exceed conditions of up to 90% relative humidity (RH) and temperature between 60°F-104°F (16°C-40°C) during storage, installation and final use. The Products are not designed to perform in standing water environments such as indoor pools and outdoor applications.

C. The Products must be compatible with the ceiling tile installed and not bear the weight of any unauthorized loads, such as light fixtures or mechanical equipment.

D. Prior to installation, the Products must be stored in a dry and clean area which is enclosed and protected from the elements, (i.e. rain, snow, direct sunlight, excessive heat or other causes of excessive moisture).

E. Systems which have suffered dilapidation due to misuse are specifically excluded from this guarantee.

F. The Products must always be protected from vibration, direct contact with water including condensation, exposure to chemical fumes, excessive humidity and excessive dust or dirt buildup, both before and after installation.

G. The Products may be used only in interior application.

CIPRIANI PROFILATI SB s.r.l.

Company Headquarters: Piazza Luigi di Savoia, 22 – 20124 Milano (MI) – Italy

Operating and Administrative Headquarter: Via Pineta, 31 – 38068 Rovereto (TN) – Italy

VAT Number: IT01173470228

Tel: +39 0464 020377 – Fax: +39 0464 020385 – Web: www.ciprianiprofilati.it – E-mail: export@ciprianiprofilati.it

CLAIMS PROCESS: To make claim under this Limited Warranty, you must provide Manufacturer with written notice of your warranty claim within thirty (30) days after such defect was first observed, at the address info@cipriani-usa.com.

Upon confirming the defect, Manufacturer will, at Manufacturer's expense, deliver to the site new material of the same type and grade in an amount equal to that which has failed. If replacement material is unavailable, alternative products selected by Manufacturer will be supplied. The delivery of such material shall constitute the total liability of Manufacturer in respect of the defective material. To the maximum extent permitted by law, Manufacturer shall not be responsible for any installation or replacement costs or for incidental or consequential damages of any nature whatsoever.

US Company:
CIPRIANI USA INC.
1255 North Loop West, #450
Houston TX
(800) 908-1910
info@cipriani-usa.com

Manufactured by:
CIPRIANI PROFILATI SB C Srl
Via Pineta, 31 – 38068 Rovereto (TN)
+39 0464 020377
export@ciprianiprofilati.it

CIPRIANI PROFILATI SB s.r.l.

Company Headquarters: Piazza Luigi di Savoia, 22 – 20124 Milano (MI) – Italy
Operating and Administrative Headquarter: Via Pineta, 31 – 38068 Rovereto (TN) – Italy
VAT Number: IT01173470228

Tel: +39 0464 020377 – Fax: +39 0464 020385 – Web: www.ciprianiprofilati.it – E-mail: export@ciprianiprofilati.it